



Interpreters Niagara-Hamilton

905-356-4653 or 1-800-263-3695

Fax- 905-356-3522 email- interpreters@informationniagara.com

Languages

Amharic
Albanian
Arabic
Bulgarian
Cantonese
Czech
Croatian
Farsi/Persian
French
Greek
Hungarian
Italian
Japanese
Korean
Kurdish (Sorani)
Mandarin
Polish
Portuguese
Punjabi
Russian
Serbian
Somali
Slovak
Spanish
Turkish
Ukrainian
Urdu
Vietnamese

The Process

You will need to provide the following information by email/fax/ phone*:

- Agency name
- Your name
- Agency telephone
- Language requested
- Client name
- Appointment date, time and place (a range of dates and times is helpful.)

Once interpreter availability is confirmed, you will be re-contacted.

After 4:30 p.m. and weekends, only telephone service is available.

The Service

A point of connection between human service professionals (medical, legal, educational, social welfare) and non-English speakers. Skilled, local interpreters are available for:

Brief Message Relays

- medical instructions
- appointment reminders
- eligibility requirements
- follow-up information

Telephone Interviews

The voice of a sworn interpreter added to:

- an appointment at a professional office
- a telephone conversation with an off-site client

On-Site Interviews

Accurate information verified in your office, at your convenience.

Documents requiring clients' signatures sight-translated to ensure complete comprehension.

10 Reasons to use

INTERPRETERS

NIAGARA-HAMILTON

Accurate Information
Accountability
Confidentiality
Impartiality
Linguistic Proficiency
Professionalism
Consistency
Cultural Bridging
Liability Issues
On-going Training

The Interpreters

Trained by specialists from the Ontario Ministry of Citizenship (180 hour program)

Tested for language and interpreting skill

Police-checked

Sworn to confidentiality and impartiality

Accountable both to the requesting agency and to **Interpreters Niagara-Hamilton**

Accessible "24/7"

The Costs

Services to victims of domestic violence provided AT NO CHARGE to non-profit human service agencies within funding limits.

Services to others offered for nominal fees:
(Fees subject to change)

All telephone work
\$20-\$25 (1/2 hr. block)

On-site Interviews
\$60-\$80 (2 hr. block)

Notes

- Professionals, not clients, are to book services.
- Travel billed between cities
- Rates higher for commercial use.
- Services to victims of violence defined by a provincial grant.
- Services offered pending interpreter availability. Advance booking advised.
- Fees subject to HST.
- Cancellation fees apply.