

Shoulda locked the door...

Woulda changed my password...

# SHOULDA WOULDA COULDA

CRIME PREVENTION  
starts with **YOU!**

Coulda stored my valuables...





## BE AWARE OF **SUSPICIOUS ACTIVITY**

Hydro One is calling on all citizens for their help in ensuring their own personal security as well as the safeguarding of Hydro One assets. We are seeking the eyes and ears of the community to be on the lookout for signs of suspicious activity near our stations and facilities and report any such activity to police immediately.

[www.HydroOne.com](http://www.HydroOne.com)

hydro   
**one**

Partners in Powerful Communities

# MESSAGE FROM **THE ONTARIO ASSOCIATION OF CHIEFS OF POLICE**

As Ontario's police leaders, we believe in community policing, cooperation and collaboration when it comes to preventing crimes. Safe and healthy communities are possible when all of us – police, governments, businesses, community groups, and individuals – work together.

Every year, the Ontario Association of Chiefs of Police (OACP) supports the great work police officers, other police personnel and our community partners do to promote community safety. Preventing crimes before they happen, rather than simply dealing with the consequences of crime, is always the goal of our police organizations and the principle message of the OACP.

The 2017 Crime Prevention Campaign focuses on making people aware about doing the little things to help prevent crime. Securing your property and vehicle, learning about how to stay safe on-line, protecting yourself from violent crime and the consequences of irresponsible behaviour on our roadways go a long way in helping everyone stay safe and not become a victim of crime.

Our police officers and personnel know that they cannot prevent all criminal activity alone. They need you to do your part. Get to know and talk to your neighbours. Watch out for people in your community, on public transit, on our roads and in your workplace, particularly if you see suspicious behaviour or activities. Do the little things when it comes to crime prevention that go a long way to stopping crime before it occurs.

All of us have a part to play in fighting and preventing crime. Let's work together to help keep everyone safe.



Charles Bordeleau  
Chief of Police, Ottawa Police Service  
President, Ontario Association of Chiefs of Police

# We're Working Together for Safer Communities

The **ONTARIO WORKING GROUP ON COLLABORATIVE, RISK-DRIVEN COMMUNITY SAFETY (OWG)**, has developed a Facebook page which provides access to new and tested resource materials relating to community safety and well-being. Some examples of available resources include presentations from the Information and Privacy Commissioner on Collaborative Risk Driven Intervention models, Information on upcoming events, and presentations from the OWG Symposium.

The OWG, a sub-committee of the OACP's Community Safety and Crime Prevention Committee and partners, has brought together police and community partners to examine ways of dealing with crime, victimization, social disorder, and a host of other social and health issues that impact our communities.

Please visit and contribute to the Facebook page so that we can all help to shape community safety and to add clarity to the path forward:

<https://www.facebook.com/OWG-697548947010749/>

CRIME PREVENTION WORKS

**REDUCE** the  
**RISK** of  
**VICTIMIZATION**

1. Residential Break & Enters
2. Impaired/Drugged Driving
3. Cyber Crime/Identity Theft
4. Fraud - Online exchanges
5. Theft from Vehicles/Theft of Vehicles
6. Theft of Bicycles
7. Theft from Garages, Lockers, Mail Boxes, Sheds, and Front Porches (Deliveries)
8. Awareness of Your Surroundings to Prevent Assaults
9. Pharmacy Thefts/Robberies
10. Theft of Prescription Drugs

**ONTARIO WORKING GROUP**

**ON COLLABORATIVE, RISK DRIVEN COMMUNITY SAFETY AND WELL-BEING**

# People tend to think of break-ins in strictly physical terms – that is, illegal access to your home or business, and items stolen or damaged.

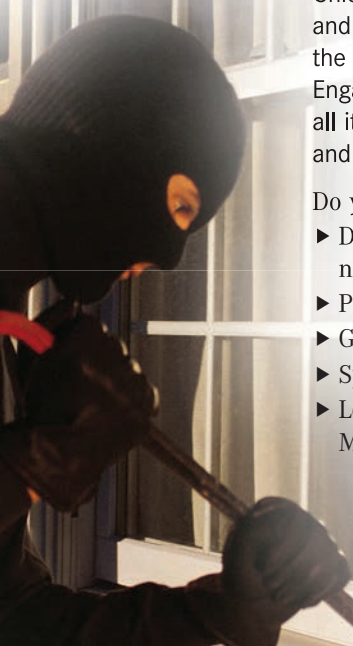
**But break-ins can have a negative impact on a person's mental well-being.**

Victims often speak of a sense of violation, which can lead to feelings of fear, anger and emotional distress – and especially in children or the elderly.

To protect your loved ones, your home, your property and yourself against crime, you are encouraged to read the pages that follow and to take steps to improve security in and around your home. **Practice crime prevention in your daily life.**

This booklet provides general information on keeping your home, and your personal and financial information secure. For further information we encourage individuals, families and community groups to contact their local police service or crime prevention association.

## CRIME PREVENTION It's up to all of us...



Ontario's police leaders believe that crime prevention truly is a shared responsibility. That is why the Ontario Association of Chiefs of Police is working with the Government of Ontario and community partners throughout the province to develop the Ontario Model for Community Mobilization and Citizen Engagement. This model recognizes that crime prevention in all its forms MUST involve the community to ensure success and sustainability.

Do your part to build strong and safe communities:

- ▶ Discuss crime prevention with your family, friends, neighbours and co-workers
- ▶ Protect your family, your property and yourself
- ▶ Get involved in your community
- ▶ Speak up for victims of crime
- ▶ Learn more about the Ontario Model for Community Mobilization and Citizen Engagement\*

*\*For more information on the Model and how you can help build a safer and better Ontario, please contact us at [info@OACP.ca](mailto:info@OACP.ca).*

# TRACE™/MC

## IDENTIFIED

### What is it?

1. The TRACE™ pen is an application device filled with 1,000s' of tiny metallic discs suspended in a phosphorus adhesive (visible with a black light) that is difficult to remove and hard to find.
2. Each tiny disc, about the size of a grain of sand is laser-etched with a unique PIN (Personal Identification Number) that can be linked to the property owner through the TRACE™ Identification Network. Essentially creating DNA for the user's property.
3. Property owners can mark roughly 50 items per TRACE™ pen.

### Trace™

- ▶ Enables police to identify stolen property
- ▶ Enables police to return your stolen property
- ▶ Enables you, through theft prevention, to make a difference in your community

The TRACE™ organization is built around the marking and locating of personal assets. Using a simple tool – the TRACE™ pen – you can invisibly mark and then easily register their valuables online in a secure centralized database.

## Identify Your Property

TRACE™ Identified is currently available at Home Hardware Stores or online at [www.traceidentified.com](http://www.traceidentified.com)

Endorsed by the  
Ontario Association of Chiefs of Police



Order online at [www.traceidentified.com](http://www.traceidentified.com)  
and SAVE \$10 using the promo code OACP

[traceidentified.com](http://traceidentified.com)



# HOME SECURITY

# Myths & Facts

Almost everyone has an opinion on trends in break-and-enters – why they occur or how to prevent them. Here are some facts regarding a few myths about break-ins.

**MYTH** Most residential break-ins happen at night.

**FACT** Most residential break-ins actually happen during the day, when the majority of people are not at home.

**MYTH** A chain lock offers good security.

**FACT** People buy chain locks in the belief that they provide adequate protection when answering the door. But the fact is that chain locks actually offer very little protection against the threat of a forced entry, and can result in a false sense of security when a superior lock is disengaged. A wide-angle peephole on your door is far superior because it will allow you to see who is outside your door while preventing the person from seeing inside your home, and possibly breaking the chain lock.

**MYTH** An alarm system is all that I need to protect my home and family.

**FACT** Residential alarm systems do indeed offer an increased level of security and some deterrence to criminals. However, they should not be considered as exclusive replacements for other home security measures, but should be used in conjunction with them.





# TIPS FOR SECURING YOUR HOME

In the hustle and bustle of everyday life it is easy to forget about home security. However, it is important to remember that your home is a prime target for thieves looking for valuables they know will be in your home, especially when you are not.

There are a number of simple, yet effective, ways that you can keep your home safe and secure all year round.

## **DETER BREAK-INS**

Your first line of defence in home security is installing an alarm system and displaying the alarm company's decal in a visible location. A home alarm can be an effective deterrent for thieves looking for an easy target.

Equip your entry doors with deadbolts and install outdoor motion-sensor lights. Trim shrubbery to eliminate hiding places for unwanted visitors.

## **ALWAYS APPEAR TO BE HOME**

An occupied home is a less attractive target than a vacant one. Any steps you can take to make your home appear occupied when you are away can help lessen the likelihood of a break-in.

Install timers to internal and external lights, and set TVs and radios to turn on and off in your absence. Stop mail service and ask a neighbour to take care of your garbage.

## **REDUCE FALSE ALARMS**

Playing an active role in reducing false alarms will help ensure response personnel will be available when true emergencies arise.

Ensure your alarm monitoring station's "call list" is always updated. This includes adding the phone numbers of any caretakers who will be watching your home while you are away. Give your caretaker your alarm passcode and monitoring station's phone number so they can notify personnel of accidental false alarms.

# Financial **SCAMS** & Frauds

Whether you are a teenager or a retiree, criminals are eager to steal your personal information and your money using scams and frauds that exist in nearly every area of the marketplace, including online.

From door-to-door utility scams to online 'phishing' for your financial data, these frauds threaten your security by targeting personal information and putting you at risk of financial loss or identity theft. So, clearly it is important to know how to protect yourself.

## Common Frauds And Scams Include:

### **IDENTITY THEFT**

Identity theft occurs when a criminal steals a victim's personal information so they can pretend to be that person, and then do things like apply for a credit card, take out a loan or mortgage, get a cell-phone or withdraw bank funds. The criminal will try to get information such as a bank or credit card number and personal identity number (PIN), driver's license information and Social Insurance Number (SIN).

Sometimes they will steal or copy the documents; sometimes all they need is the information. If your wallet is lost or stolen, or mail you are expecting goes missing, you should report it right away to your bank or credit union.

### **BANK & CREDIT CARD FRAUD**

Credit card and debit card fraud occurs when a criminal uses your card, or a counterfeit copy, to make purchases or withdraw money from your account. Keeping your card in sight, memorizing your PIN, and shielding your hand when you enter your PIN are ways you can reduce the risk of your credit card or debit card information being stolen and misused.

**Proud partner of the 2017 Crime Prevention Campaign  
in protecting businesses and persons.**

## ONLINE SCAMS

There are many online scams and new ones appear all the time. Some appear to be asking for your help; some say there is a problem with your bank account or tax return.

Scam e-mails are often easy to spot because of spelling and other mistakes, but some can look like they are coming from a person or organization you know. If you are not sure about an e-mail, and if it asks you to open an attachment, respond with personal or financial information, or to go to another Website and enter information there – it is most likely a scam.

## PHONE & DOOR-TO-DOOR SCAMS

Phone and door-to-door scams are also very common. Someone will call or come to your door pretending to be a representative of a charity, an employee of a utility company, or even a distant relative. You might be offered a free prize or trip. So, if you are not completely sure who you are dealing with, never give the person money or any personal information.


## LEARN MORE

- **The Canadian Consumer Handbook** ([www.consumerhandbook.ca/en/](http://www.consumerhandbook.ca/en/)) provides tips, contacts, and other information that consumers can use, including information on scams and frauds, such as those noted above.
- **Reporting Scams and Fraud**  
If you suspect that you may be a target of fraud, or have fallen victim to fraud, you should contact the Canadian Anti-Fraud Centre (CAFC). The CAFC collects information on illegal schemes, identity-theft and other complaints from Canadians, and is jointly managed by the RCMP, the Ontario Provincial Police, and the Competition Bureau of Canada.
- **Canadian Anti-Fraud Centre**  
Box 686  
North Bay, Ontario P1B 8J8  
Toll-Free: 1-888-495-8501  
Toll-Free Fax: 1-888-654-9426  
E-mail: [info@antifraudcentre.ca](mailto:info@antifraudcentre.ca)  
Website: [www.antifraudcentre.ca](http://www.antifraudcentre.ca)

# What is Phishing?

Phishing is typically an email scam which tries to deceive people into thinking a legitimate organization is requesting private information. Also called “brand spoofing,” phishing is the creation of email messages and web pages that are replicas of existing, legitimate sites and businesses. These websites and emails are used to trick users into submitting personal, financial, or password data.

## WHAT TO LOOK FOR...

- ▶ A phishing message is intended to get a quick reaction from you, using upsetting or exciting information demanding an urgent response, or employ a false pretense or statement. Phishing messages are normally not personalized.
  - ▶ Typically, phishing messages will ask you to **update, validate, or confirm** your account information, etc., to avoid negative consequences. They might even ask you to make a phone call.
  - ▶ **The information being sought can include:** Social Insurance Numbers, full name, date of birth, full address, mother’s maiden name, username and password of online services, driver’s license number, personal identification numbers (PIN), credit card information (numbers, expiry dates and the last three digits printed on the signature panel) and bank account numbers.
  - ▶ Often, the message or associated website includes official-looking logos and other identifying information taken directly from legitimate websites. Government, financial institutions and online payment services are common targets of brand spoofing. In some cases, the offending site can modify your browser address bar to make it look legitimate, including the web address of the real site and a secure https:// prefix.
- 

# HOW TO PROTECT YOURSELF

- ▶ Be suspicious of any email or text message containing urgent requests for personal or financial information (financial institutions and credit card companies normally will not use email to confirm an existing client's information).
- ▶ Contact the organization by using a telephone number from a credible source such as a phone book or a bill.
- ▶ Never email personal or financial information.
- ▶ Avoid embedded links in an email claiming to bring you to a secure site.
- ▶ Get in the habit of looking at a website's address line and verify if it displays something different from the address mentioned in the email.
- ▶ Regularly update your computer protection with anti-virus software, spyware filters, email filters and firewall programs.
- ▶ A number of legitimate companies and financial institutions that have been targeted by phishing schemes have published contact information for reporting possible phishing emails as well as online notices about how their customers can recognize and protect themselves from phishing.
- ▶ Regularly check your bank, credit and debit card statements to ensure that all transactions are legitimate.
- ▶ Always report phishing. If you have responded to a suspicious email, report it to [info@antifraudcentre.ca](mailto:info@antifraudcentre.ca)

## To Learn More...

### **Canadian Anti Fraud Centre**

1.888.495.8501

[www.antifraudcentre.ca](http://www.antifraudcentre.ca)

### **Canadian Ministry of Public Safety**

[www.publicsafety.gc.ca/cybersecurity](http://www.publicsafety.gc.ca/cybersecurity)

### **Ontario Provincial Police**

[www.opp.ca](http://www.opp.ca)

### **Royal Canadian Mounted Police**

[www.rcmp.ca](http://www.rcmp.ca)



**Your  
partner  
in fraud  
prevention.**





# protect Yourself Online!

- ▶ NEVER share your passwords and select a complex password of letters, numbers and symbols.
- ▶ Beware of internet promotions that ask for personal information. Identity thieves may use phoney offers to get you to give them your information.
- ▶ After completing any sort of financial transaction online, make sure you sign out of the website and clear your internet file/cache.
- ▶ Before giving your credit card number or other financial information to a business, make sure that their website is protected and secured. Look for a lock symbol located somewhere on the browser or make sure the URL begins with https://.
- ▶ Chain letters and phony investment schemes try to win your confidence with false promises of incredible returns – they're only after your personal and/or credit information. There are many types of investment frauds and scams. Many are convincing and look very real. To learn more about investing and making good investment decisions, visit [www.GetSmarterAboutMoney.ca](http://www.GetSmarterAboutMoney.ca).
- ▶ Teach children to keep their identities confidential in online chat rooms, bulletin boards or newsgroups.
- ▶ Today the vast majority of young people in Canada use social networking websites such as Facebook. Identity thieves can take simple information such as your birthday or your pet's name as clues to common passwords and steal your identity.
- ▶ Install fire-wall, anti-virus, anti-spyware, and security software and keep it up-to-date.

YOU HAVE WON!!!

# Lottery Emails

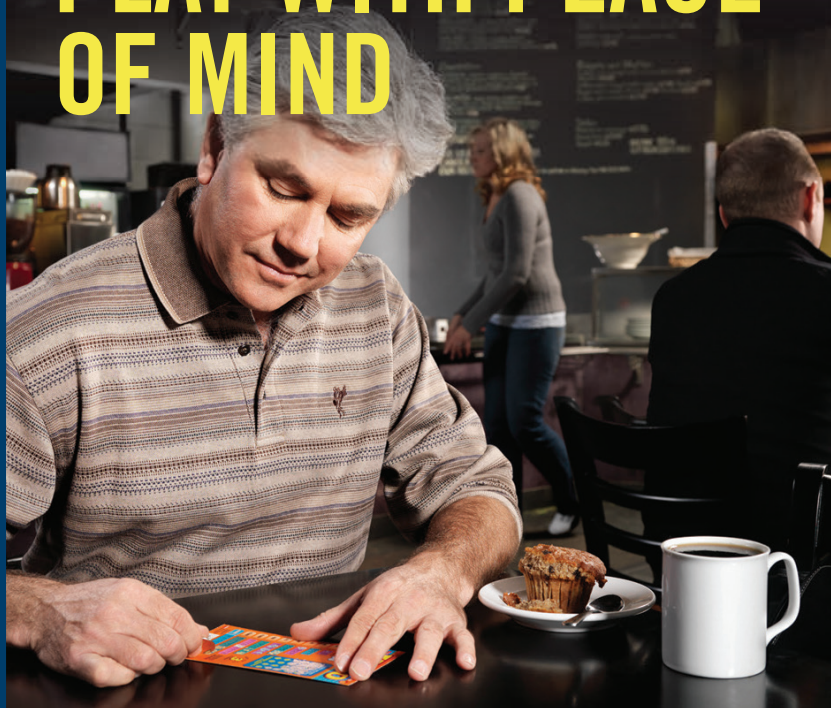
There has been an ever-growing number of **SCAM LOTTERY EMAILS** advising consumers they have hit the jackpot. You need to consider the following when you receive a solicitation of this kind.

- ▶ You cannot win without first buying a lottery ticket.
- ▶ Legitimate lotteries do not notify winners by email.
- ▶ They do not randomly select email addresses to award prizes to.
- ▶ They do not use free email accounts (Yahoo, Hotmail, etc.) to communicate with you.
- ▶ They do not tell you to call a mobile phone number.
- ▶ They do not tell you to keep your winnings secret.
- ▶ They will never ask a winner to pay any fees up front (like taxes or a security deposit) to receive a prize, lottery or sweepstake!
- ▶ **Remember, if you don't recognize who sent you the email - DELETE IT!**





# PLAY WITH PEACE OF MIND



## Why we're committed to preventing fraud

In any game, it's only fair that the right prize is awarded to the right person. That's why, at OLG, we use leading analytics technology and other investigative tools to detect and prevent potential fraud. So you can count on us to provide you with games that are fair, and we can continue our commitment to help Ontario's communities thrive.

Learn more about  
**OLG's Player  
Protection program**

[olg.ca](http://olg.ca)

1-800-387-0098

Play Smart 



Ontario's  
Lottery &  
Gaming

# Put the Brakes on... **Vehicle Theft**

If you're like most of us, you want to protect those you love and the things you care about. Because your car plays such a vital role in your life, an auto thief can rob you of much more than just a vehicle.

Having your car stolen can mean missing work, school, or important appointments – even losing income. Without proper protection, your car – as well as your daily routine – is at risk. With vehicle theft on the rise, protecting your property is now more critical than ever.

That's the bad news. The good news is that there is something you can do to keep your car safe.

There are many misconceptions about who auto thieves are and what it really takes to protect your vehicle. **A little knowledge can go a long way to ensuring that your vehicle remains just that – your vehicle – safe, secure, and in your hands.**

## **COMMON SENSE** **rules to avoid auto theft:**

- Store your valuables.
- Lock your doors.
- Park in a lighted area.



# MYTHS vs REALITIES

## Test your auto theft I.Q.

1 You can always count on your insurance company to pay for a rental car until you recover your vehicle or purchase a new one.

True

False

2 Every passing hour makes it less likely that your vehicle will ever be found.

True

False

3 There are ways to make your vehicle “theft proof.”

True

False

4 This category of vehicle accounts for just over 50% of all thefts in Canada...

Cars

Trucks

SUVs

Mini-vans

5 Lower-end vehicles are increasingly popular with thieves – for what reason?

Less wealthy buyers

Easier to steal from less affluent neighbourhoods

Black market for parts

High-end vehicles are increasingly rare

Answers:

1-False; 2-True; 3-False; 4-Cars; 5-Black market for parts





# If **YOU** are involved in a collision... **COLLISION REPORTING CENTRES** are here to HELP!

**\$2000 or more combined vehicle damage MUST be reported to Police.**

Report the collision to the Police at the **Collision Reporting Centre** when there are:

- No Injuries
- No Criminal Activity
- No Dangerous Goods

Exchange information at the scene, then conveniently report in the safety of your local Collision Reporting Centre as soon as possible. Our professional and courteous staff will guide you through the process with Police, and if you wish to report to your Insurer, they will assist you for convenient **"One Stop Service"**.

Moving Collision Reporting from the side of the road helps to prevent secondary accidents/injury to citizens and Police, and allows Police Services to re-assign officers to higher priority calls for service.

Our "Damage Reported to Police" sticker program and photographs of all vehicles brought to our Collision Reporting Centres help to prevent insurance fraud.

**ACCIDENT SUPPORT SERVICES has 30 Centres  
across Ontario to serve you!**



For more information and locations please visit  
[www.accsupport.com](http://www.accsupport.com) or call 1-877-895-9111

# 10 WAYS to help REDUCE AUTO THEFT

When leaving your vehicle remember.....

1. Never leave your vehicle running unattended.
2. Lock all doors.
3. Remove all valuables.
4. Completely close all the windows.
5. Park in well-lit locations.  
Avoid isolated areas.
6. Install an alarm system with a kill switch.
7. Install a steering wheel locking device.
8. Install a locking fuel cap.
9. Install a vehicle tracking system.
10. Install an ignition or fuel kill switch.

BACHELOR OF SOCIAL SCIENCE

# CRIMINAL JUSTICE

This four-year degree program provides students with a broad-based understanding of the criminal justice system. The multidisciplinary approach places special emphasis on considering the perspectives of offenders, front line professionals, administrators, the community and others who come into contact with the criminal justice system.

Career options may include:

- **Correctional Officer**
- **Justice Worker**
- **Immigration Officer**
- **Police Officer**
- **Probation Officer**
- **Youth Service Officer**

[communityservices.humber.ca](http://communityservices.humber.ca)



**HUMBER**

School of Social &  
Community Services

**WE ARE  
CHANGING LIVES**

Canadian Security Association

# Protect what matters most.



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[www.canasa.org](http://www.canasa.org) | 1 (800) 538-9919



**CANASA**

Canadian Security Association  
Association canadienne de la sécurité

On behalf of the Ontario Association of Chiefs of Police, I would like to thank the following sponsors and partners for their support of the 2017 Crime Prevention Campaign. If you would like more information on this or any other campaigns, please email [oacpadmin@oacp.ca](mailto:oacpadmin@oacp.ca).



Ron Bain  
Executive Director, OACP



Partners in Powerful Communities



[www.oacp.ca](http://www.oacp.ca)